
EMPLOYMENT:**[October 2016-present] - IT Support Consultant, Carnegie Mellon University (SCS)**

Front-line technical support for the School of Computer Science's diverse internal technology offerings, supporting faculty, staff and students. Also produced a series of instructional videos for new members of the School.

[October 2011-October 2016] - ACMT Mac Genius, Apple Retail Store Ross Park

Provided technical support for Mac, iOS, and other devices. Provided personal training on various software products including iMovie and Final Cut Pro. Assist and train newer technicians in troubleshooting and customer service skills.

[June-July 2010] - Camp Instructor, iD Tech Camps

Taught at an educational summer camp for kids held on the CMU campus. Covered the basics of applications like Photoshop, Flash and Dreamweaver on camp-provided Windows PCs.

[August 2008-May 2009] - Staff, S.I. Newhouse School of Public Communications Edit Suites

Maintained and provided technical support for both Mac-based Final Cut Pro and Windows-based Avid Media Composer editing suites for use by Newhouse students and faculty. Trained others on FCP, Adobe After Effects, and video compression.

SELECTED FREELANCE WORK:

2015-2017 - Shot and produced a series of promotional and technical training videos for Pyrotecnico, a fireworks and live FX company based in New Castle, PA.

2014-2017 - Edited and published podcast version of "Innovation Navigation," a satellite radio show hosted by Dave Robertson of the Wharton Business School at the University of Pennsylvania.

2012 - Digitally enhanced/replaced props using After Effects for independent film "Terminus."

2006-2011 - Shot and produced sets of video interviews for the presentation of the League of Women Voters of Greater Pittsburgh's annual Good Government Awards.

2009-2010 - Shot and produced promotional videos, and created customized YouTube channel for Leadership Pittsburgh, Inc.

ACTIVITIES:

2014-present - Team Leader for "Gaff Tape and a Prayer," 2-time city winner and 3-time Audience Choice winner of the Pittsburgh 48-Hour Film Project

2005-present - Maintain personal blog at devnull42.blogspot.com

2007-2010 - Writer, illustrator, and web designer of web comic at DirectionlessComic.com

SELECTED SOFTWARE SKILLS:

editing: Final Cut Pro X and Studio (10+ years), Avid Media Composer (Certified User), Adobe Premiere

delivery: Compressor, QuickTime Pro, DVD Studio Pro

design, 3D, and Effects: Photoshop, After Effects, Mocha Pro, Lightwave 3D

programming and web: HTML, CSS, PHP, C/C++, Java

operating systems: Extensive experience with Mac OS X and Windows, familiar with Linux

EDUCATION:

Syracuse University, Class of 2009

- **S.I. Newhouse School of Public Communications, BS (TV-Radio-Film)** (Summa Cum Laude, Minor in Theater.)

- **School of Visual and Performing Arts, 1.5 Years towards BFA (Film)** (Aug 2005 - Dec. 2006)

ADDITIONAL SKILLS AND AWARDS:

Apple Certified Mac Technician (Since 2011), Eagle Scout